

FAQs: Plympton Academy Uniform

<p>How do I order Plympton Academy uniform items for my son/daughter ?</p>	<p>To order uniform, please visit our website and click on the Uniform and Equipment Page (under Parents): www.plympton.academy/parents/uniform-equipment</p>
<p>Which uniform suppliers does Plympton Academy use?</p>	<p>Plympton Academy uses two different suppliers for student uniform.</p> <p>Price & Buckland provides the blazers, ties, girls' skirts and (optional) jumpers.</p> <p>AGame supplies our PE kit.</p> <p>Price & Buckland: www.pbuniform-online.co.uk/plympton</p> <p>AGame: www.agamesports.co.uk/section/406/0/plympton-academy</p>
<p>By what date do I need to order uniform to guarantee delivery for September?</p>	<p>Both suppliers have assured us orders placed by 31st July will be delivered in time for September.</p> <p>The only exception to this is the Academy blazer, which may not arrive until October because the operation of the overseas blazer manufacturer has, unfortunately, been affected by the COVID19 pandemic, something which is clearly beyond the control of our UK based supplier.</p>
<p>What happens if I order uniform after 31st July?</p>	<p>Orders placed from 1st August onwards will be dispatched by the suppliers as soon as possible, dependent on stock levels. Every effort will be made by our suppliers to dispatch in time for September, but this is not guaranteed by them.</p>
<p>What will happen if my son/daughter does not have all their uniform in time for September?</p>	<p>Please don't panic! Whilst we believe uniform is important, we are living in exceptional times and we understand that it may not be possible for students to have everything ready for September. Staff will be made aware that many students may be without blazers and, rest assured, no student will be penalised.</p>

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<p>Why have some parents received a £50.00 discount voucher?</p>	<p>We are conscious that the purchase of school uniform is a significant cost for parents. For all of our new students who qualify for Pupil Premium support the Academy is pleased to be able to provide a £50.00 contribution towards the cost of uniform.</p> <p>Girls will receive a £50.00 voucher to be redeemed at Price & Buckland.</p> <p>Boys will receive 2 x £25.00 vouchers so parents can, if they choose, split the discount between our core uniform and PE kit suppliers.</p>
<p>I have a discount voucher. How do I redeem it?</p>	<p>All vouchers have individualised codes. To redeem a voucher with AGame, please email AGame at sales@agamesports.co.uk with your order, your child's name and the voucher code, followed by a phone call (01209 311428) to activate the code.</p> <p>To redeem a voucher with Price & Buckland, simply enter your voucher code when you checkout online.</p>
<p>Where will my order be delivered to?</p>	<p>Orders placed before 31st July with AGame will be delivered to your home address for a small cost. Please ensure you order by this date to obtain your PE kit ahead of the start of term.</p> <p>Orders placed from 1st August onwards can either be delivered to your home address for a small cost or free of charge to school but - please note - any orders to school will not arrive until the Wk. Beg. 07.09.20.</p> <p>Orders placed with Price & Buckland can either be delivered to your home address for a small cost or free of charge to school. However, orders will not arrive in school until the Wk. Beg. 07.09.20.</p>
<p>My son/daughter can't try on their uniform before purchase. What do I do if I order the wrong size?</p>	<p>AGame: If you order the wrong size, please email AGame directly with details of the item you would like to return and what you wish to exchange it for (sales@agamesports.co.uk). Exchanges will take place at Plympton Academy on Thursday 17th September, time to be advised (please note this date is provisional and dependent on the guidance around Covid-19 at the time). Garments can only be exchanged on this date if AGame have been emailed beforehand.</p> <p>Price & Buckland: Items ordered before 31st July can be returned - free of charge - to Price & Buckland.</p>

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	<p>Please follow the link www.royalmail.com/track-my-return/create/2864 to print a free return label or take the parcel to the post office who will print the label for you. Please then visit the Price & Buckland website and place a separate order for the size you require.</p> <p>If you have used a uniform voucher towards the cost of your order, on the dispatch note write details of the size you require and enclose the note in the parcel. Once Price & Buckland receive the returned item, a replacement will be posted to you.</p> <p>For items ordered from 1st August onwards, there will be a charge for returns.</p>
<p>How do I know what size uniform my son/daughter will need?</p>	<p>On the Uniform and Equipment page on our website there is a helpful measuring guide from Price & Buckland. (www.plympton.academy/parents/uniform-equipment)</p>
<p>I've read all the information provided but I still have questions. What do I do?</p>	<p>For any additional questions regarding uniform, please email Mrs Julie McGlinchey who manages uniform matters for the Academy: mcglincheyj@plympton.academy .</p> <p>If you have a query specifically about the Academy's PE kit, please email Mr Stuart Taylor, Director of Sport: taylorst@plympton.academy</p> <p>For any other questions not relating specifically to uniform, please contact Mr Strachan (Head of Year 7): strachanj@plympton.academy</p>